Troubleshooting Gather Town:

- For the full Gather Town experience, please enable your video and microphone.
- We **strongly** encourage all users to use headphones, as Gather Town suffers from feedback.
- Try using an Incognito (or the equivalent for your web browser) tab or clearing your cookies in your browser.
- Disable your ad-blocking plugin.
- In Gather Town, disable "smooth movement" under "Settings" -> "User".
- If possible, try to logon using a computer (instead of tablet or mobile device). If you are experiencing troubles with handheld devices such as iPads, try switching to a computer.

Example of Gather Town Instructions

- After you've enabled your camera and microphone, be sure to enter your name
- Please name your avatar as:
  - Recruits: "First Last, UG school" (example: Sarah Smith, UCSD)
  - Grad students: "First, Grad year, PI" (example: Sara, G3, Garcia Lab)
  - Post doc: "First, Postdoc, PI" (example: Saren, Postdoc, Smith Lab)
  - PI: "First Last" (example: Harry Gray)
  - To rename your avatar, press Ctrl+p or command+p and type your name in the box at the top.
- You can move your avatar around with "WASD" or your arrow keys.
  - Using WASD keys: W = up, A = left, S = down, D = left
- To interact with other people, simply approach their avatar until their video appears.
- If your avatar walks away from another avatar, you will not be able to hear the other person's audio anymore.
- To "use" objects such as poster boards, approach the object and press the "X" key on your keyboard.
- You can search for people by their name on the left side of the screen. Above your avatar, search your desired name into the "Search" box. You can then click on their name and choose to "Follow", which will make your avatar follow their avatar.
- Press and hold "g" to move through other avatars if you get stuck.
- When you are done using Gather Town, simply close your browser to log out

Approaching Posters

- When approaching a new poster, please wait in front of the poster for up to 10 seconds to allow the poster to fully load in.
- You should see a preview of the poster you've approached at the bottom of your screen. Click "x" on your keyboard to expand the poster.
- When you are done viewing the poster, click on the "x" symbol at the top right corner of the poster using your mouse.